





Christ's College

2023 Year 13 Parent & Student Review - Executive Principal Extract
October 2023

Commercial-in-Confidence

MMG → Education

Introduction





Objective

MMG Education (MMG) was commissioned by the Executive Principal of Christ's College to provide deep insights and research-based information relating to stakeholders' views and expectations in order to assist in driving continual improvement in the quality of education provided to the parents.

This report presents MMG's findings relating to the view of **Year 13 parents and students** and is based on a tailored indepth survey administered in web based, online format.

Response Rates

52% of parents completed questionnaires (n=64)

86% of students completed questionnaires (n=109)

Acknowledgement

MMG thanks the support and assistance from the Executive Assistant to the Executive Principal and other staff who played major roles in the conduct of the review.

Definitions & Explanations

- 1. Percentage scores have been provided on all key areas with both a distribution of findings and overall mean in order to gain a full appreciation of results
- 2. Top performing schools are achieving 80% in key areas. Scores of 80% and above are indicators of strong performance which translates to high advocacy and school of first choice status
- 3. Top box scores are the percentage scores rated as 'strongly agree' or 'very satisfied'. These classifications are important indicators in a school's performance. As a general guide, schools need to pursue 30% or higher in the top box and <20% in the combined bottom two boxes</p>
- 4. Scores reflect stakeholder perceptions of school performance. In cases where scores are lower than desirable, the school needs to identify whether these reflect reality and either initiate corrective action or correct such perceptions
- 5. MMG colour codes certain tables and charts based on level of performance

Very low	Low	Moderate	High	Very High
< 50 %	50% - < 60%	60% - < 70%	70% - < 80%	80% +

Benchmarking – MMG Male Senior School Database – Parents



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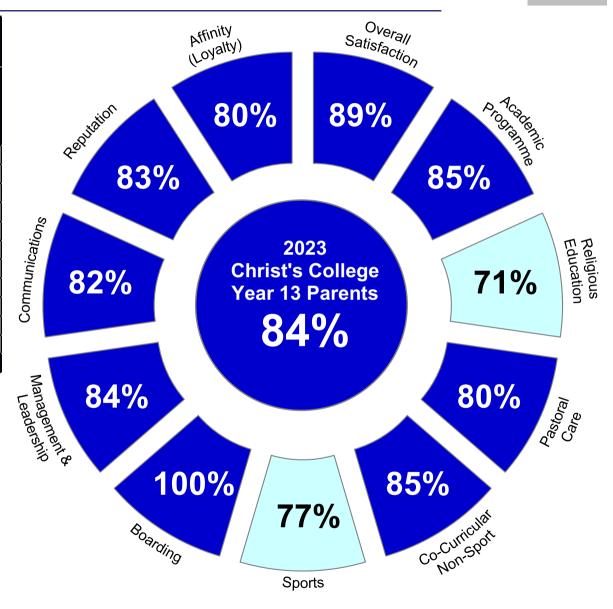
2023 Christ's College Year 13 Parents Review Comparison to MMG Male Senior Schools Parent Benchmark Database
(44 school projects - 8,135 respondents)

	(44 concer projects c, 100 respondents)				
	Key Benchmark Area	MMG Av Database Parents Score	2023 Christ's College Year 13 Parents	Variance Christ's College to Average Score	
1	Overall Satisfaction	84%	89%	5%	
2	Academic Programme	82%	85%	3%	
3	Religious Education	79%	71%	-8%	
4	Pastoral Care	81%	80%	-1%	
5	Co-Curricular Non-Sport	83%	85%	2%	
6	Sports	80%	77%	-3%	
7	Boarding	84%	100%	16%	
8	Management & Leadership	82%	84%	2%	
9	Communications	83%	82%	-1%	
10	Reputation	84%	83%	-1%	
11	Affinity (Loyalty)	81%	80%	-1%	
	Average All	82%	84%	2%	

The 'MMG Wheel' shows the average scores for parents across key areas.

The table shows parents' scores compared with the MMG Male Senior School Database average.

The parents' overall score (84%) is 'very high' and is 2% above the MMG Database average score of 82%.



Benchmarking – MMG Male Senior School Database – Students



2023 Y13 Parent & Student Report

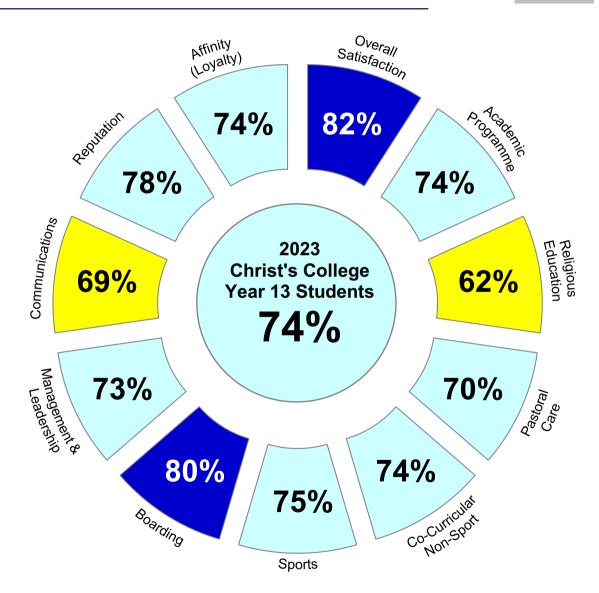
	2023 Christ's College Year 13 Students Review -				
Con	Comparison to MMG Male Senior Schools Student Benchmark Database				
	(58 school projects - 17,465 respondents)				
		MMG Av		Variance	

	(58 school projects - 17,465 respondents)				
	Key Benchmark Area	MMG Av Databas e Students Score	2023 Christ's College Year 13 Students	Variance Christ's College to Average Score	
1	Overall Satisfaction	82%	82%	0%	
2	Academic Programme	77%	74%	-3%	
3	Religious Education	65%	62%	-3%	
4	Pastoral Care	72%	70%	-2%	
5	Co-Curricular Non-Sport	76%	74%	-2%	
6	Sports	78%	75%	-3%	
7	Boarding	74%	80%	6%	
8	Management & Leadership	73%	73%	0%	
9	Communications	71%	69%	-2%	
10	Reputation	79%	78%	-1%	
11	Affinity (Loyalty)	75%	74%	-1%	
	Average All	74%	74%	0%	

The 'MMG Wheel' shows the average scores for students across key areas.

The table shows students' scores compared with the MMG Male Senior School Database average.

The students' overall score (74%) is 'high' and is the same as the MMG Database average score of 74%.



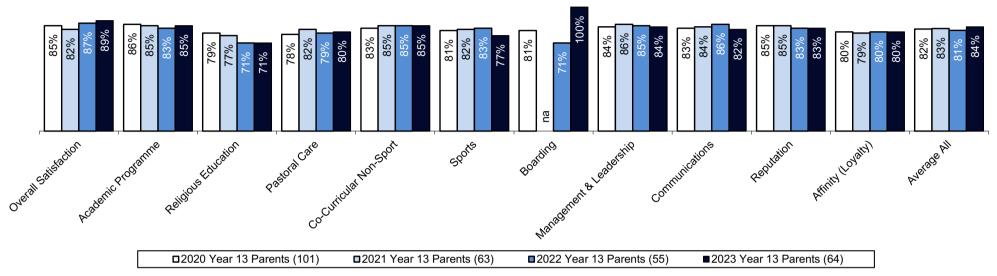
Comparison with Previous Years

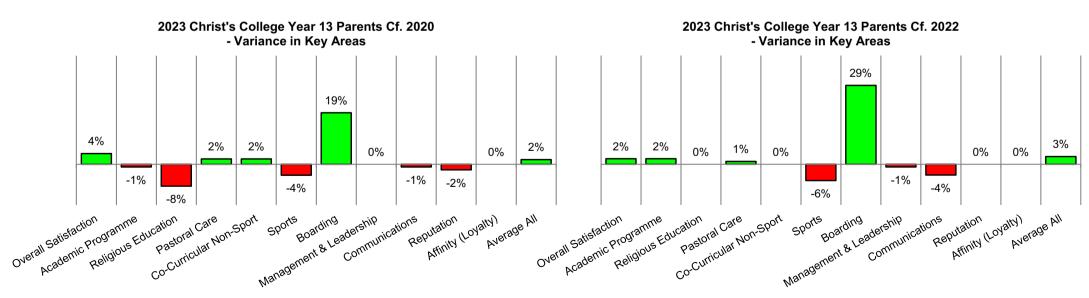
- Parents



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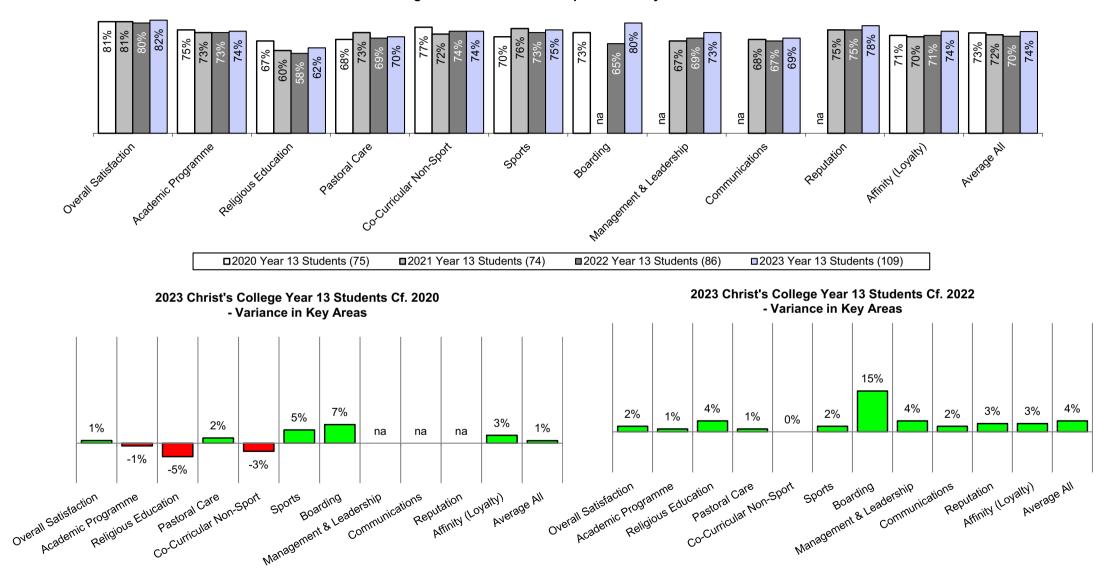
Comparison with Previous Years

- Students



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2023 Christ's College Year 13 Students - Comparison of Key Areas to Previous Years

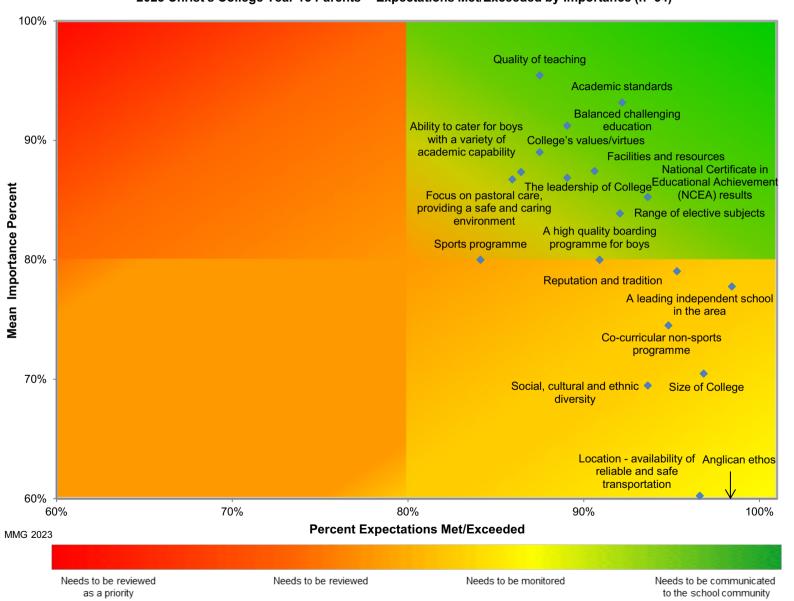


Expectations Met/Exceeded vs. Importance – Parents



2023 Y13 Parent & Student Report





The scatter chart provides an overview of key areas for parents.

The vertical axis shows parents' importance (2016) and the horizontal axis the percentage of parents' expectations met/exceeded.

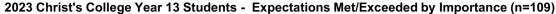
Areas identified in the top left segment need attention as a priority where applicable.

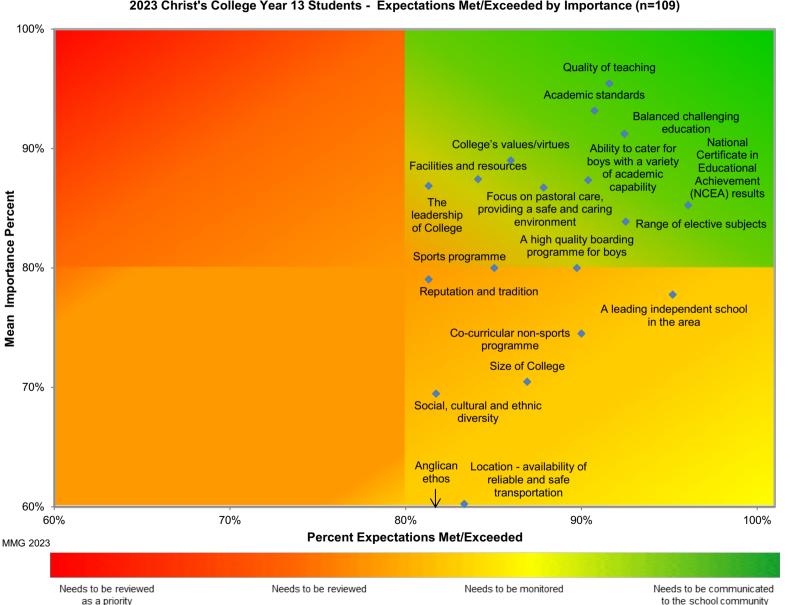
Areas identified in the top right segment represents 'very high' levels of expectations met/exceeded on most important areas and may well represent 'differentiators' for College.

Expectations Met/Exceeded vs. Importance - Students



Parent &





The scatter chart provides an overview of key areas for students.

The vertical axis shows parents' importance (2016) and the horizontal axis the percentage of students' expectations met/exceeded.

Areas identified in the top left segment need attention as a priority where applicable.

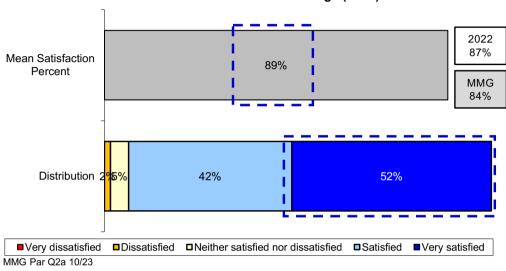
Areas identified in the top right segment represents 'very high' levels of expectations met/exceeded on most important areas and may well represent 'differentiators' for College.

Overall Satisfaction with Education at College – Parents & Students



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Overall Satisfaction with Son's Education at Christ's College (n=64)

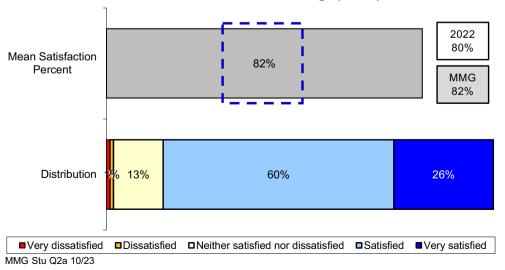


This chart shows parents' overall satisfaction with their sons' education at Christ's College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (89%).

2023 Christ's College Year 13 Students - Overall Satisfaction with Education at Christ's College (n=109)



This chart shows students' overall satisfaction with their education at Christ's College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (82%).



Net Promoter Score

- Parents & Students



Mean

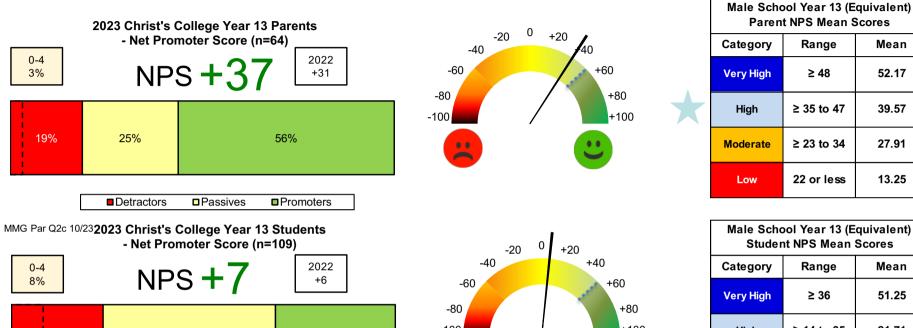
52.17

39.57

27.91

13.25

Parent &



31%

■Promoters

Male School Year 13 (Equivalen Student NPS Mean Scores		
Category	Range	Mean
Very High	≥ 36	51.25
High	≥ 14 to 35	21.71
Moderate	≥ -5 to 13	6.31
Low	-6 or less	-13.17

Range

≥ 48

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These charts reflect the NPS score for parents and students.

Passives

The NPS score for parents is 'high' (+37).

■ Detractors

The NPS score for students is 'moderate' (+7).

45%

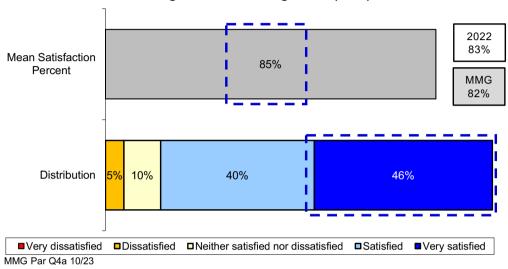
The dotted lines in the red bars of the left charts show respondents scoring 4 or less out of 10. Parents and students in this group are unlikely to speak favourably about College.

Academic Programme – Overall Satisfaction – Parents & Students





2023 Christ's College Year 13 Parents - Overall Satisfaction with College's Academic Programme (n=64)

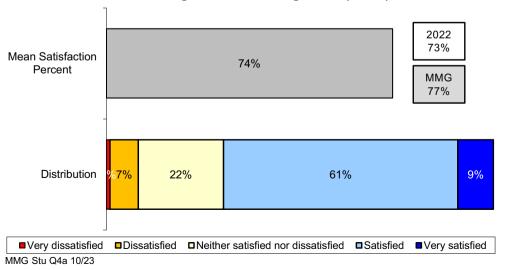


This chart shows parents' overall satisfaction with the Academic Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (85%).

2023 Christ's College Year 13 Students - Overall Satisfaction with College's Academic Programme (n=109)



This chart shows students' overall satisfaction with the Academic Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (74%).

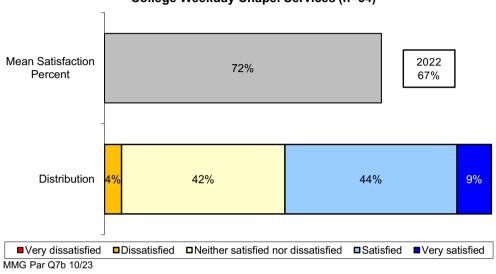


Spiritual Life (Weekday) – Overall Satisfaction – Parents & Students





2023 Christ's College Year 13 Parents - Overall Satisfaction with College Weekday Chapel Services (n=64)

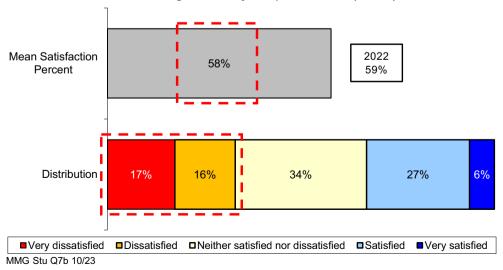


This chart shows parents' overall satisfaction with College Weekday Chapel Services.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (72%).

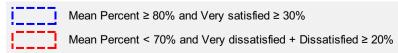
2023 Christ's College Year 13 Students - Overall Satisfaction with College Weekday Chapel Services (n=109)



This chart shows students' overall satisfaction with College Weekday Chapel Services.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'low' (58%).

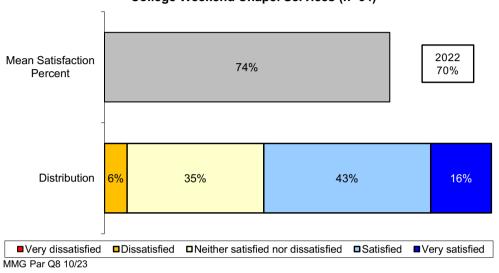


Spiritual Life (Weekend) – Overall Satisfaction – Parents & Students





2023 Christ's College Year 13 Parents - Overall Satisfaction with College Weekend Chapel Services (n=64)

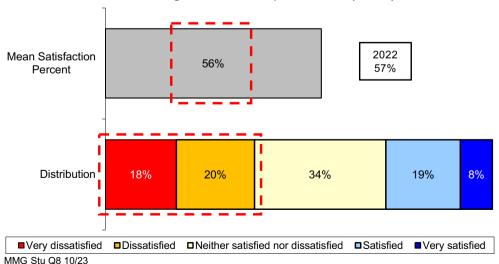


This chart shows parents' overall satisfaction with College Weekend Chapel Services.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (74%).

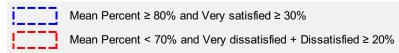
2023 Christ's College Year 13 Students - Overall Satisfaction with College Weekend Chapel Services (n=109)



This chart shows students' overall satisfaction with College Weekend Chapel Services.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'low (56%).

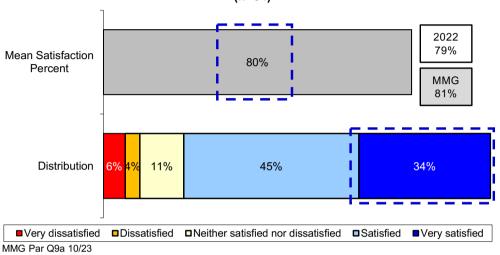


Pastoral Care – Overall Satisfaction – Parents & Students





2023 Christ's College Year 13 Parents - Overall Satisfaction with the Way the College has Met Your Son's Pastoral Care Needs (n=64)

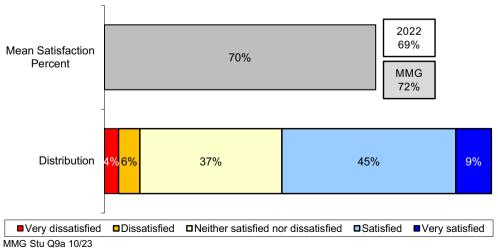


This chart shows parents' overall satisfaction with the way College has met their son's pastoral care needs.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (80%).

2023 Christ's College Year 13 Students - Overall Satisfaction with the Way the College has Met Pastoral Care Needs (n=109)



This chart shows students' overall satisfaction with the way College has met their pastoral care needs.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (70%).

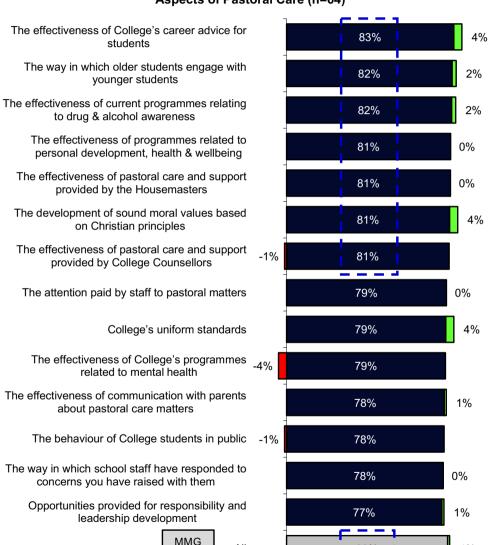


Pastoral Care – Satisfaction with Aspects – Parents



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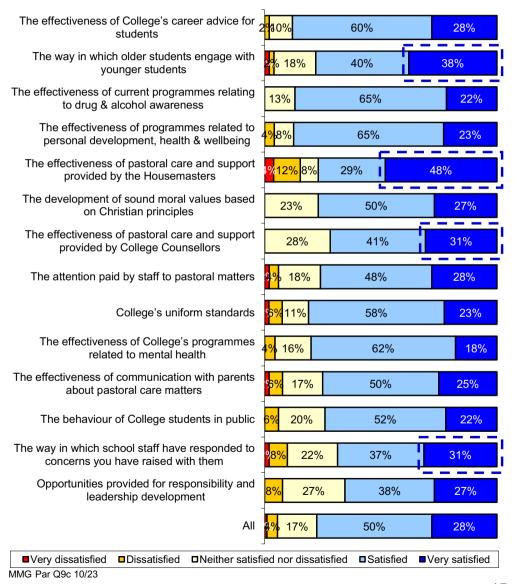
2023 Christ's College Year 13 Parents - Satisfaction with Aspects of Pastoral Care (n=64)



ΑII

81%

2023 Christ's College Year 13 Parents - Satisfaction with Aspects of Pastoral Care (n=64)



1%

80%

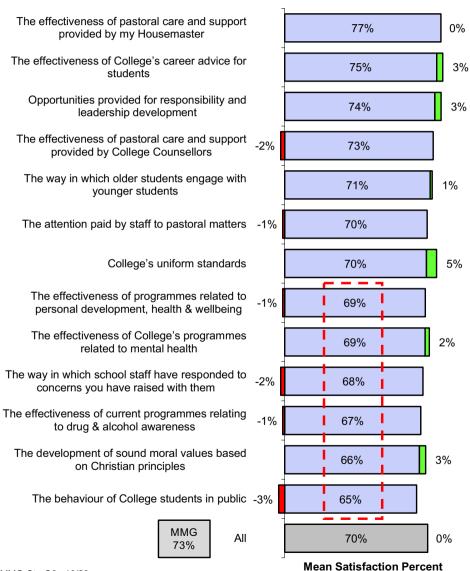
Mean Satisfaction Percent

Pastoral Care – Satisfaction with Aspects – Students

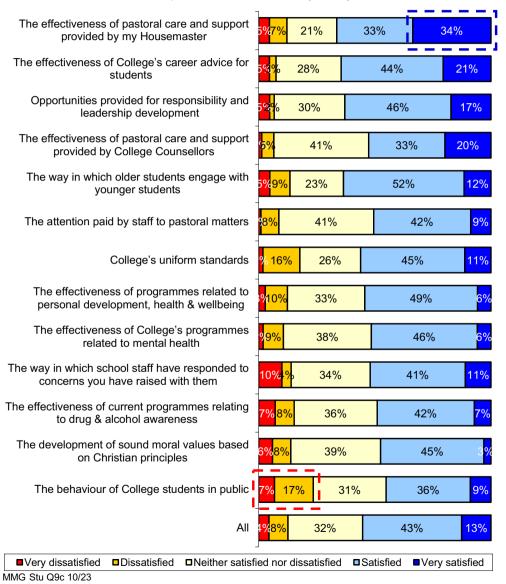




2023 Christ's College Year 13 Students - Satisfaction with Aspects of Pastoral Care (n=109)



2023 Christ's College Year 13 Students - Satisfaction with Aspects of Pastoral Care (n=109)

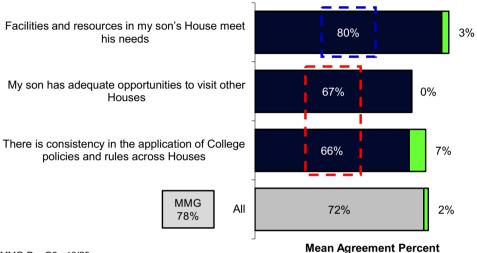


Pastoral Care - House System - Parents & Students



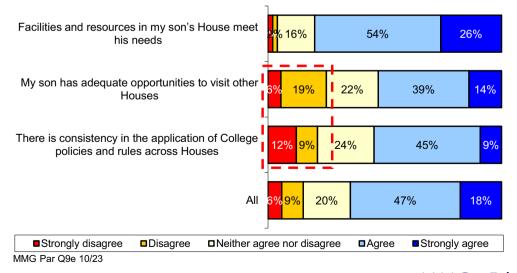
Parent &

2023 Christ's College Year 13 Parents - Agreement with Statements Relating to College's House System (n=64)

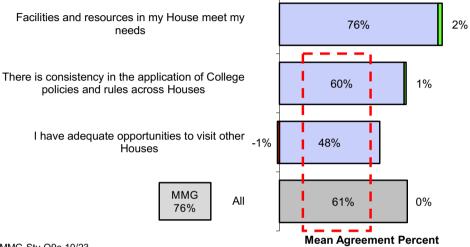


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2023 Christ's College Year 13 Parents - Agreement with Statements Relating to College's House System (n=64)

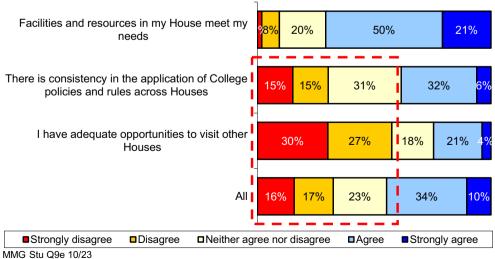


2023 Christ's College Year 13 Students - Agreement with Statements Relating to College's House System (n=109)



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2023 Christ's College Year 13 Students - Agreement with Statements Relating to College's House System (n=109)



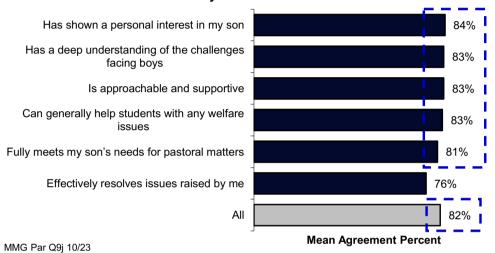
Pastoral Care – Son's Mentor – Parents



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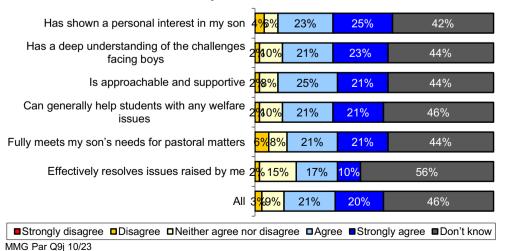
2023 Christ's College Year 13 Parents - Agreement with Statements Relating to Son's Mentor (n=64)

My son's Mentor...



2023 Christ's College Year 13 Parents - Agreement with Statements Relating to Son's Mentor (n=64)

My son's Mentor...



These charts show parents' level of agreement with statements relating to their son's Mentor.

The top chart shows the mean scores and the bottom chart the distribution of scores.

The overall agreement score is 'very high' (82%).

High levels of 'don't know' are noted

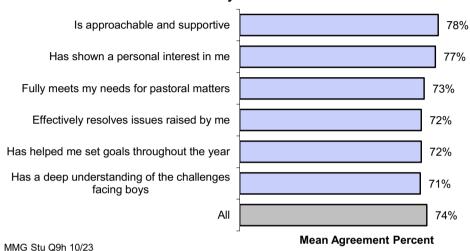


Pastoral Care – Mentor – Students



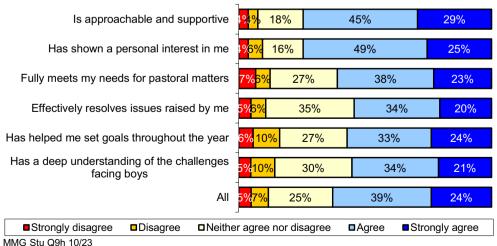


2023 Christ's College Year 13 Students - Agreement with Statements Relating to the Mentor (n=109) My Mentor...



2023 Christ's College Year 13 Students - Agreement with Statements Relating to the Mentor (n=109)

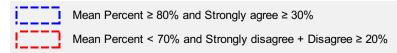
My Mentor...



These charts show students' level of agreement with statements relating to their Mentor.

The top chart shows the mean scores and the bottom chart the distribution of scores.

The overall agreement score is 'high' (74%).

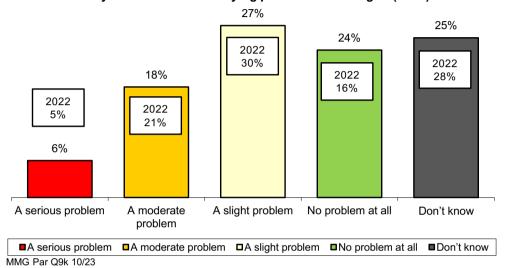


Bullying – Extent of Bullying – Overall & Day Boy/Boarder – Parents

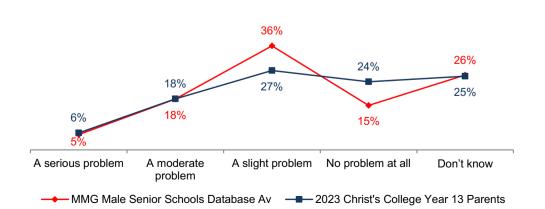
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2023 Christ's College Year 13 Parents - To what degree, if at all, do you feel there are bullying problems at College? (n=64)



2023 Christ's College Year 13 Parents - Comparison of Views of Bullying at Christ's College to MMG Male Senior Schools Parent Database (n=8,135)

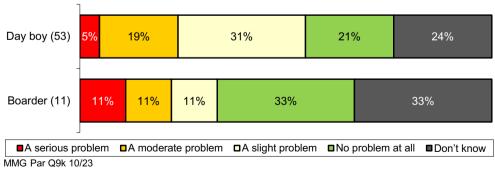


These charts show parents' views on the degree to which, if at all, they feel bullying is a problem at College.

- · 6% of parents noted 'a serious problem'
- 18% of parents noted 'a moderate problem'
- 27% of parents noted 'a slight problem'
- 24% of parents noted 'no problem at all'
- 25% of parents noted 'don't know'

Parents of day boys noted slightly higher levels of 'serious/moderate' problem than parents of boarders (24%/22%).

2023 Christ's College Year 13 Parents - To what degree, if at all, do you feel there are bullying problems at College?
- Day Boy/Boarder



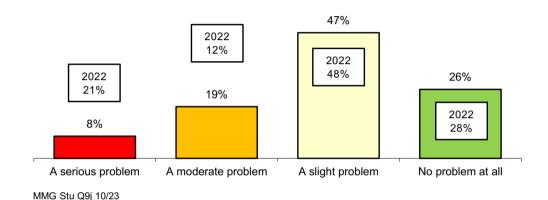
Bullying - Extent of Bullying

- Overall & Day Boy/Boarder - Students

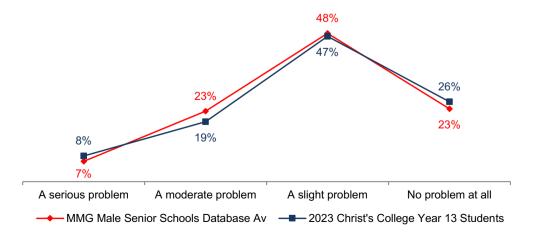


Parent &

2023 Christ's College Year 13 Students - To what degree, if at all. do you feel there are bullying problems at College? (n=109)



2023 Christ's College Year 13 Students - Comparison of Views of Bullying at Christ's College to MMG Male Senior Schools Student Database (n=17,465)

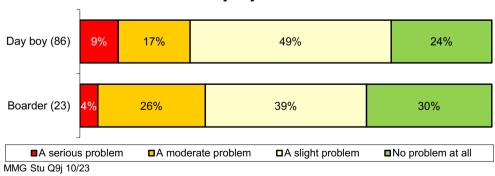


These charts show students' views on the degree to which, if at all, they feel bullying is a problem at College.

- 8% of students noted 'a serious problem'
- 19% of students noted 'a moderate problem'
- 47% of students noted 'a slight problem'
- 26% of students noted 'no problem at all'

Boarders noted slightly higher levels of 'serious/moderate' problem than day boys (30%/26%).

2023 Christ's College Year 13 Students - To what degree, if at all, do you feel there are bullying problems at College? - Day Boy/Boarder



Self Determination Theory (SDT)

- Strategies for Improving Wellbeing

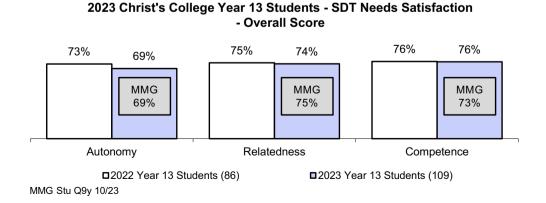


2023 Y13 Parent & Student Report

The previous section reported how College students scored across the 7 key Wellbeing Domains and demonstrated how student evaluations of the School environment can drive change in these Wellbeing areas.

- Self Determination Theory (SDT) is an empirically derived theory of human motivation, and both psychological and behavioral functioning. It proposes that all people are inherently active and intrinsically motivated on the condition that 3 innate and universal psychological needs are satisfied ^{1, 2, 3}.
- The 3 Needs are Autonomy, Relatedness and Competence, which are held to be essential for optimal human thriving.
- Satisfaction of these Needs during adolescence has been widely linked with enhanced self-development ², intrinsic motivation, increased mental wellbeing ⁴ and optimal identity formation ⁵.
- MMG's analysis revealed strong positive relationships (r) between students' Needs satisfaction and ALL 6 Wellbeing Domains at College.
- Promoting satisfaction of these 3 needs is one key mechanism that MMG recommends College consider to improve student satisfaction, and therefore fostering improvements in student Wellbeing (as outlined in the previous section).

Autonomy, Relatedness and Competence were measured using 9 questions adapted from the **Basic Psychological Needs Satisfaction and Frustration Scale**, a psychometrically validated instrument designed to measure these needs ¹².

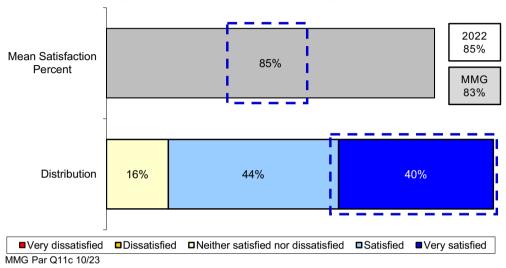


CC Non-Sport – Overall Satisfaction – Parents & Students



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Overall Satisfaction with College's Co-Curricular (Non-Sport) Programme (n=31)

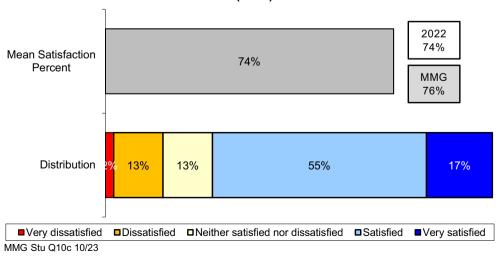


This chart shows parents' (who noted their sons participated) overall satisfaction with the co-curricular (non-sport) Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (85%).

2023 Christ's College Year 13 Students - Overall Satisfaction with College's Co-Curricular (Non-Sport) Programme (n=48)



This chart shows students' (who noted they participated) overall satisfaction with the co-curricular (non-sport) Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (74%).

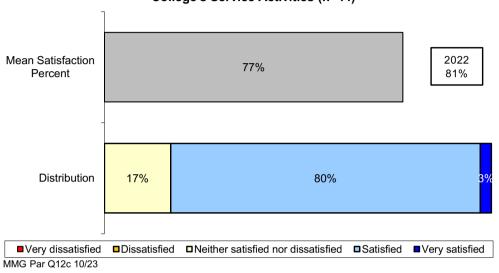


Service – Overall Satisfaction – Parents & Students



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2023 Christ's College Year 13 Parents - Overall Satisfaction with College's Service Activities (n=44)

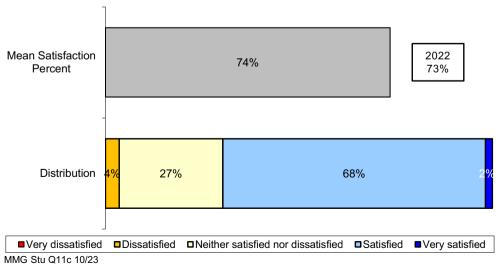


This chart shows parents' (who noted their sons participated) overall satisfaction with College's Service activities.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (77%).

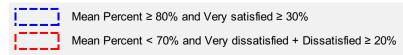
2023 Christ's College Year 13 Students - Overall Satisfaction with College's Service Activities (n=58)



This chart shows students' (who noted they participated) overall satisfaction with College's Service activities.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (74%).



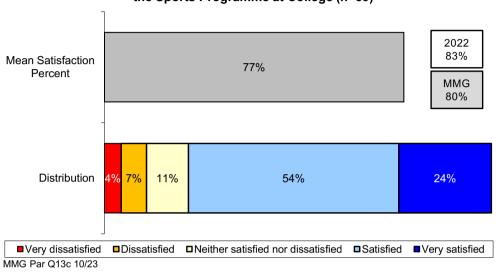
Sport - Overall Satisfaction

- Parents & Students



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Overall Satisfaction with the Sports Programme at College (n=59)

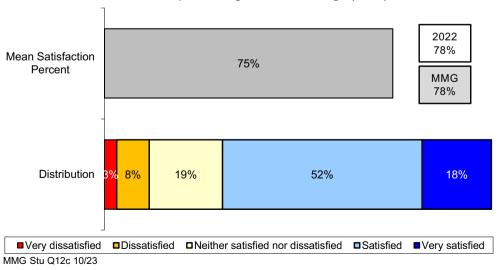


This chart shows parents' (who noted their sons participated) overall satisfaction with the Sports Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (77%).

2023 Christ's College Year 13 Students - Overall Satisfaction with the Sports Programme at College (n=98)



This chart shows students' (who noted they participated) overall satisfaction with the Sports Programme.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (75%).

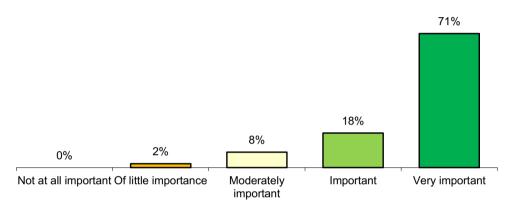


House Activities – Role of College Houses – Parents & Students





2023 Christ's College Year 13 Parents - Importance Placed on the Role of College Houses in the Overall Welfare of Students (n=64)



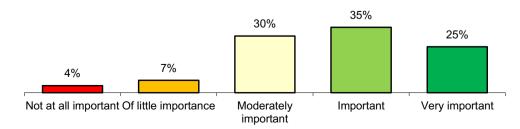
This chart shows parents' views on the importance placed on College Houses in the overall welfare of students.

Overall, 89% of parents noted the role of Houses to be 'important/very important'.

MMG Par Q14c 10/23

2023 Christ's College Year 13 Students - Importance Placed on the Role of College Houses in the Overall Welfare of Students (n=109) This chart shows students' views on the importance placed of College Houses in the overall welfare of students.

Overall, 60% of students noted the role of Houses to be 'important/very important'.



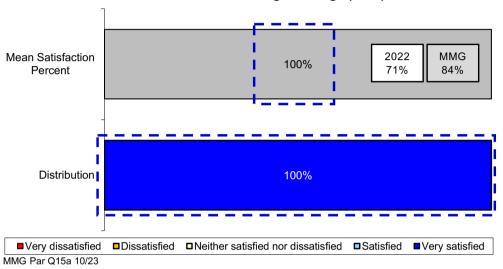
Boarding - Overall Satisfaction

- Boarder Parents & Boarders



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Boarder Parents - Overall Satisfaction with Boarding at College (n=11)



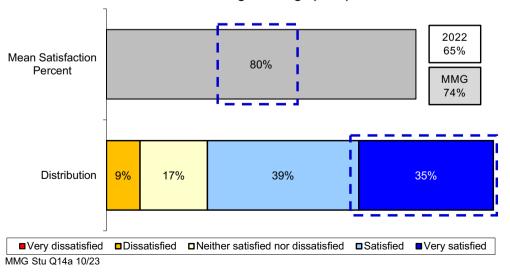
This chart show <u>boarder</u> parents' overall satisfaction with boarding.

In this chart, the top bar shows the mean score and the bottom chart the distribution of scores.

The overall satisfaction score is 'very high' (100%).

Please note the small n when considering data.

2023 Christ's College Year 13 Boarders - Overall Satisfaction with Boarding at College (n=23)



This chart show boarders' overall satisfaction with boarding.

In this chart, the top bar shows the mean score and the bottom chart the distribution of scores.

The overall satisfaction score is 'very high' (80%).

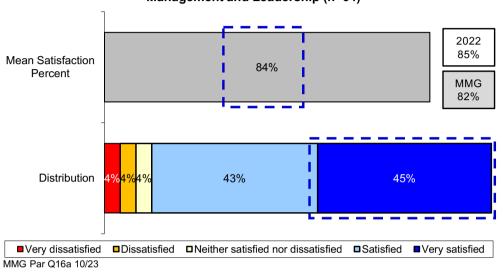


Mgt. & Leadership – Overall Satisfaction – Parents



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Overall Satisfaction with Management and Leadership (n=64)

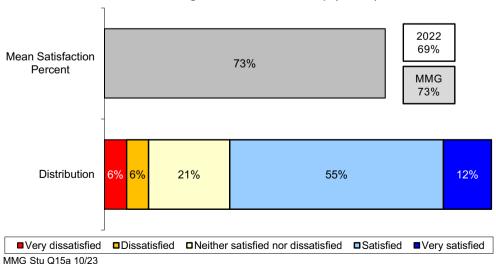


This chart shows parents' overall satisfaction with management and leadership of College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (84%).

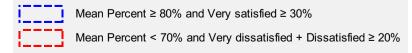
2023 Christ's College Year 13 Students - Overall Satisfaction with Management and Leadership (n=109)



This chart shows students' overall satisfaction with management and leadership of College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'high' (73%).



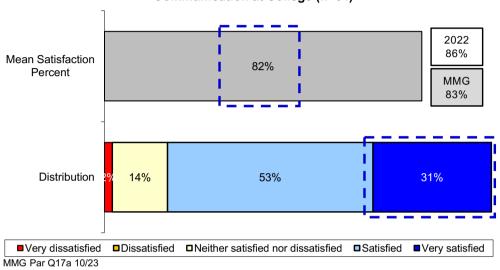
Communications - Overall Satisfaction

- Parents



2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Overall Satisfaction with Communication at College (n=64)

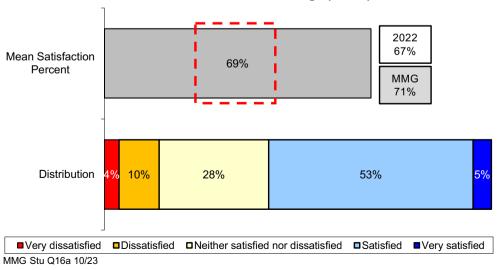


This chart shows parents' overall satisfaction with communication at College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'very high' (82%).

2023 Christ's College Year 13 Students - Overall Satisfaction with Communication at College (n=109)



This chart shows students' overall satisfaction with communication at College.

In this chart, the top bar shows the mean score and the bottom bar the distribution of scores.

The overall satisfaction score is 'moderate' (69%).

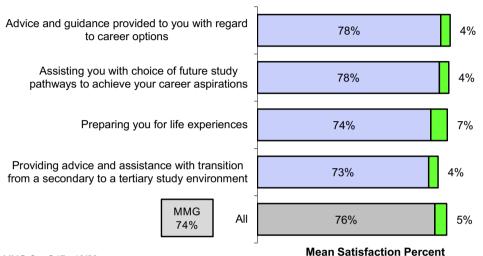


Preparation for Next Stage of Life - Students



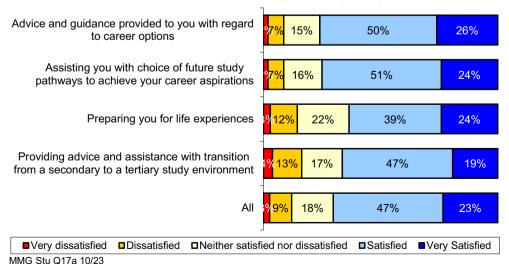
2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Students - Satisfaction with Preparation for Next Stage of Life (n=109)



MMG Stu Q17a 10/23

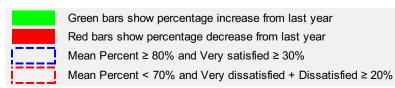
2023 Christ's College Year 13 Students - Satisfaction with Preparation for Next Stage of Life (n=109)



These charts show students' level of satisfaction with aspects relating to College preparing them for their next stage of life.

The top chart shows the mean scores and the bottom chart the distribution of scores.

The overall satisfaction score is 'high' (76%).



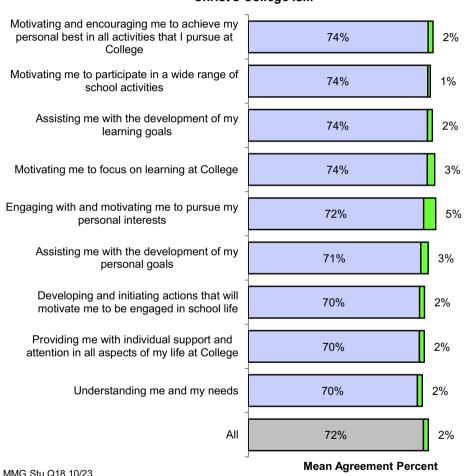
Motivation & Engagement – Agreement with Statements – Students



2023 Y13 Parent & Student Report

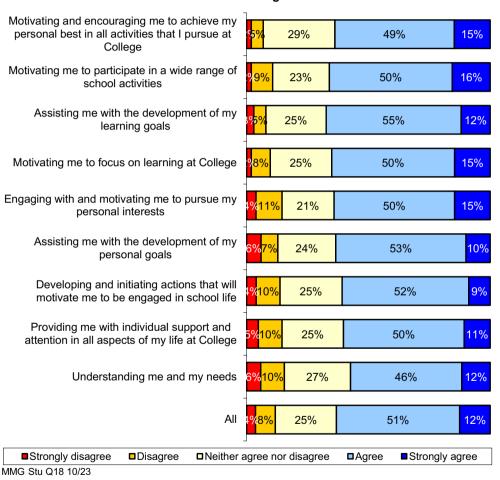
2023 Christ's College Year 13 Students - Agreement with Statements Relating to Motivation and Engagement of the Students (n=109)

Christ's College is...



2023 Christ's College Year 13 Students - Agreement with Statements Relating to Motivation and Engagement of the Students (n=109)

Christ's College is...



These charts show students' level of agreement with statements relating to the motivation and engagement of students.

The overall agreement score is 'high' (72%).

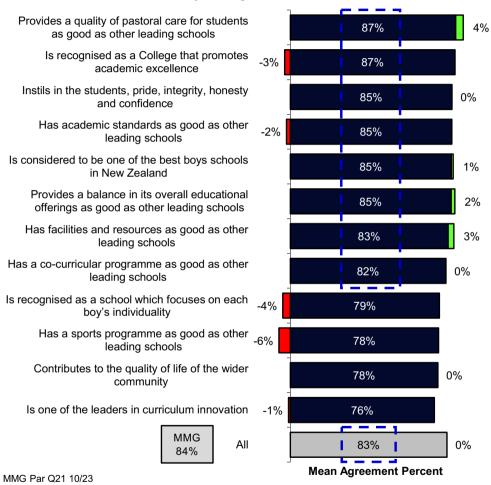
Reputation

- Parents

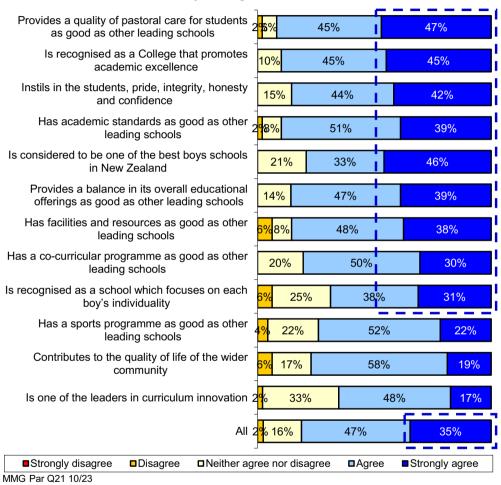


2023 Y13 Parent & Student Report

2023 Christ's College Year 13 Parents - Reputation (n=64) In the community, College is seen as a school that...



2023 Christ's College Year 13 Parents - Reputation (n=64) In the community, College is seen as a school that...



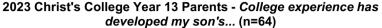
These charts show parents' level of agreement with statements relating to College's reputation in the community.

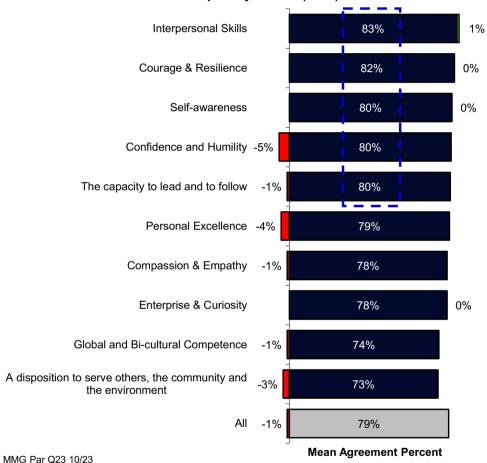
The overall agreement score is 'very high' (83%).

Graduate & Profile - Characteristics - Parents

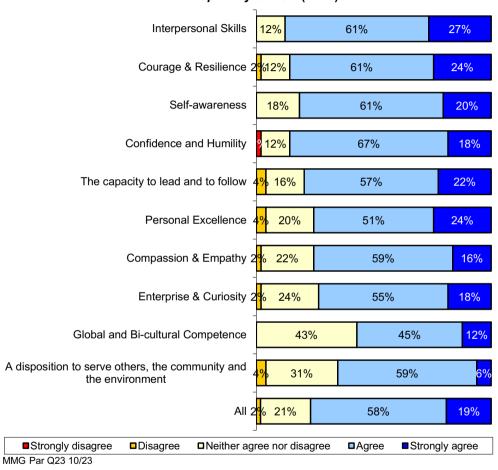


2023 Y13 Parent & Student Report





2023 Christ's College Year 13 Parents - College experience has developed my son's... (n=64)



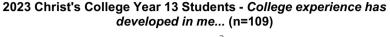
These charts show parents' level of agreement with statements relating to how College has developed their sons' stated characteristics.

The overall agreement score is 'high' (79%).

Graduate & Profile - Characteristics - Parents

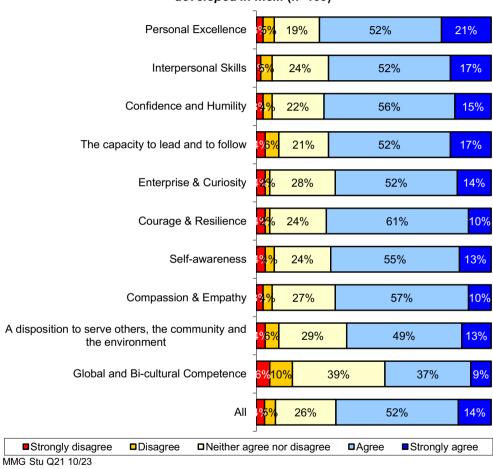


2023 Y13 Parent & Student Report





2023 Christ's College Year 13 Students - College experience has developed in me... (n=109)



These charts show students' agreement with statements relating to how College has developed in them stated characteristics.

The overall agreement score is 'high' (74%).

MMG Stu Q21 10/23



END OF EXTRACT